

TOURISM AND HOSPITALITY RECRUITMENT STAFF SHORTAGES SURVEY 2024

Opened: 8th April

Closed: 30th April



When asked which description best describes the respondents staffing situation:

7%

Are at risk of closure or unable to open.

10%

Business operations are limited and unable to deliver full service.

25%

Concerned about staffing for the peak tourism season (March - October).

25%

Staff are under pressure and additional staff would ease pressures.

17%

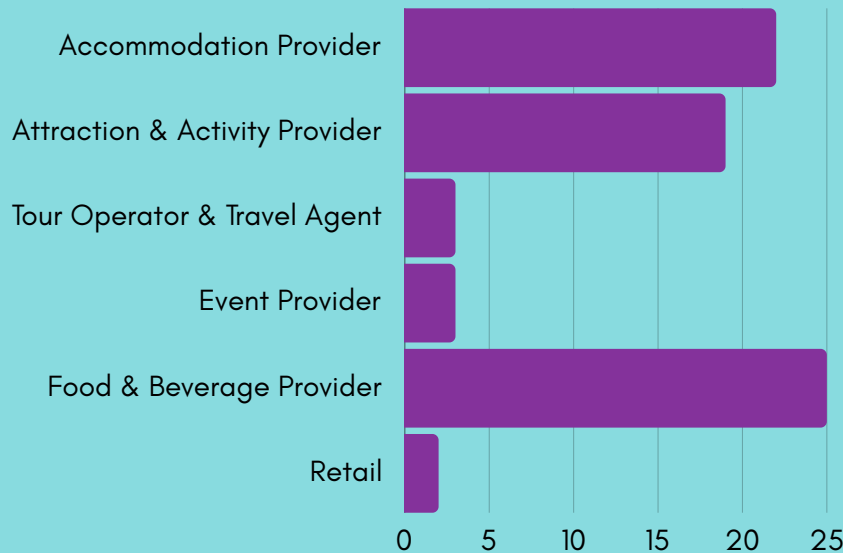
Not concerned about staffing for the peak tourism season.

17%

Fully staffed and currently have no staffing concerns.

Note: percentages may not add to 100 due to percentage rounding.

Type of organisations



Note: some businesses have multiple business types

1,219

Collective bedrooms between respondents

1,105

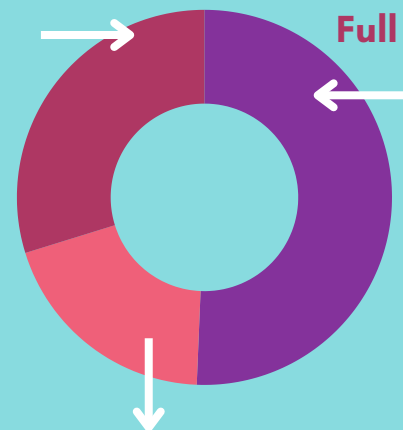
Collective covers between respondents

Note: from figures provided in the survey

Number of staff on organisations payroll

Casual: 364

Full time: 619



**Part time:
239**

When asked if the organisation is experiencing recruitment challenges



Job Vacancies reported by respondents

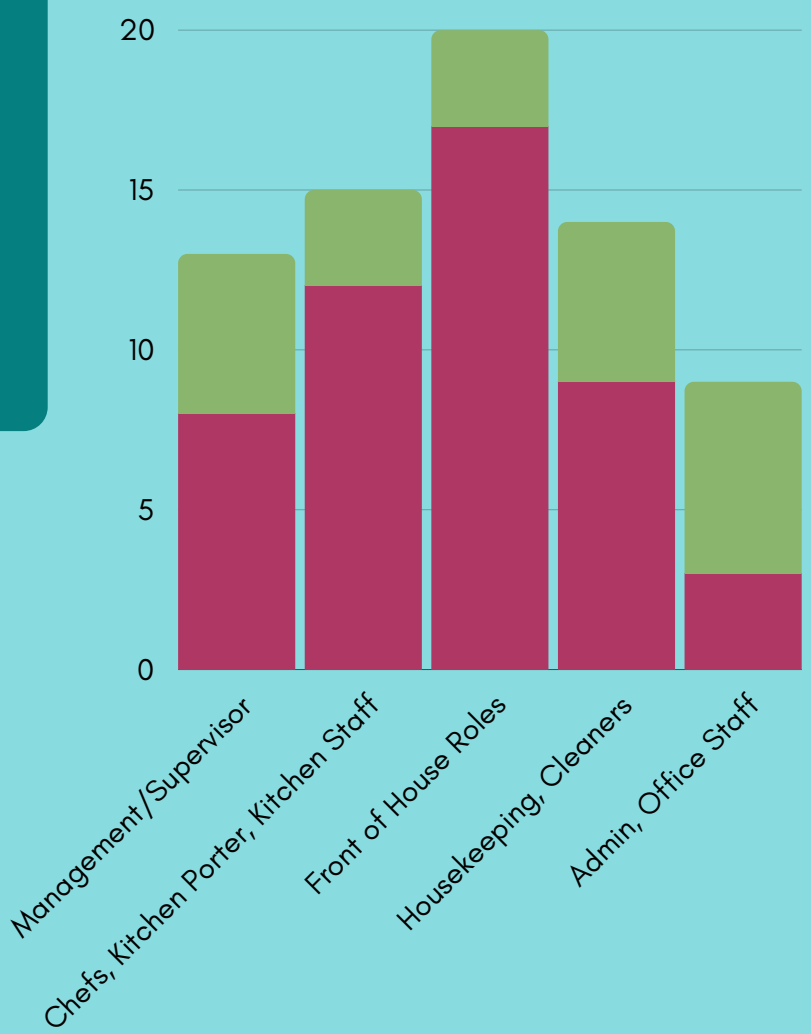
67 Full Time Permanent

44 Part Time Permanent

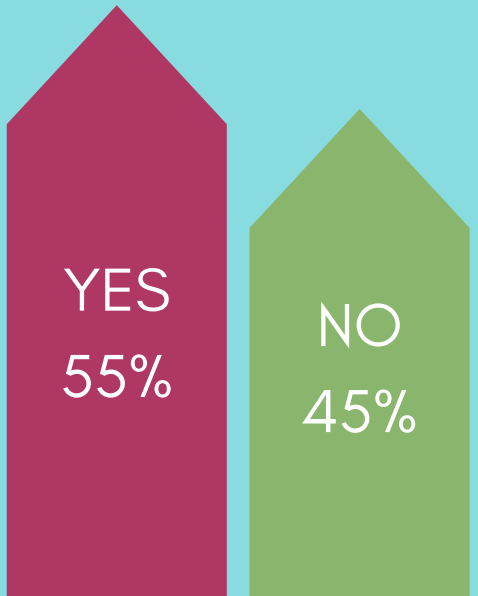
61 Seasonal

18 Casual

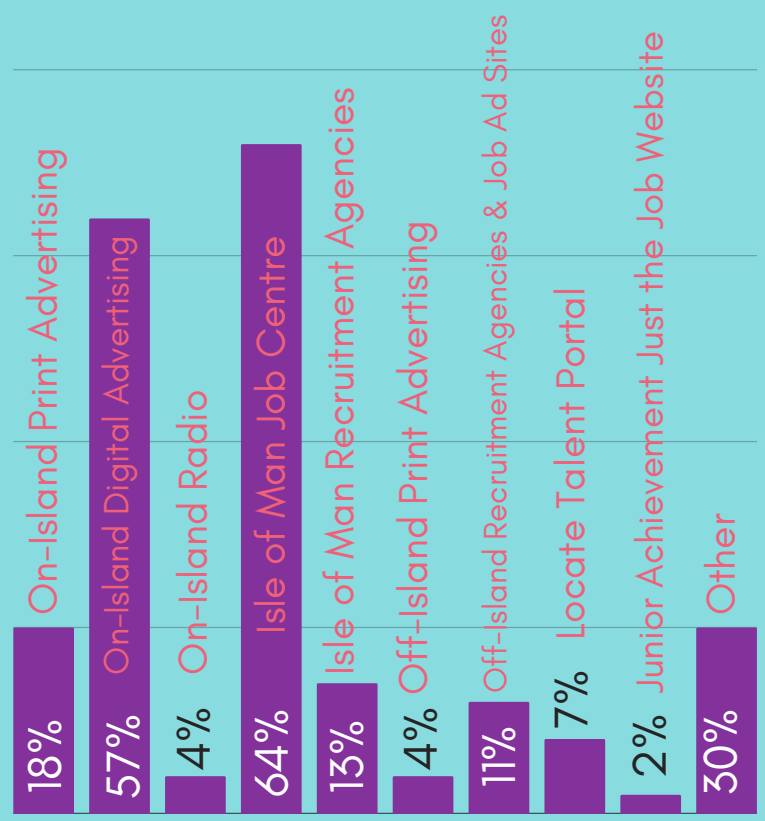
Are organisations experiencing shortages in specific roles:



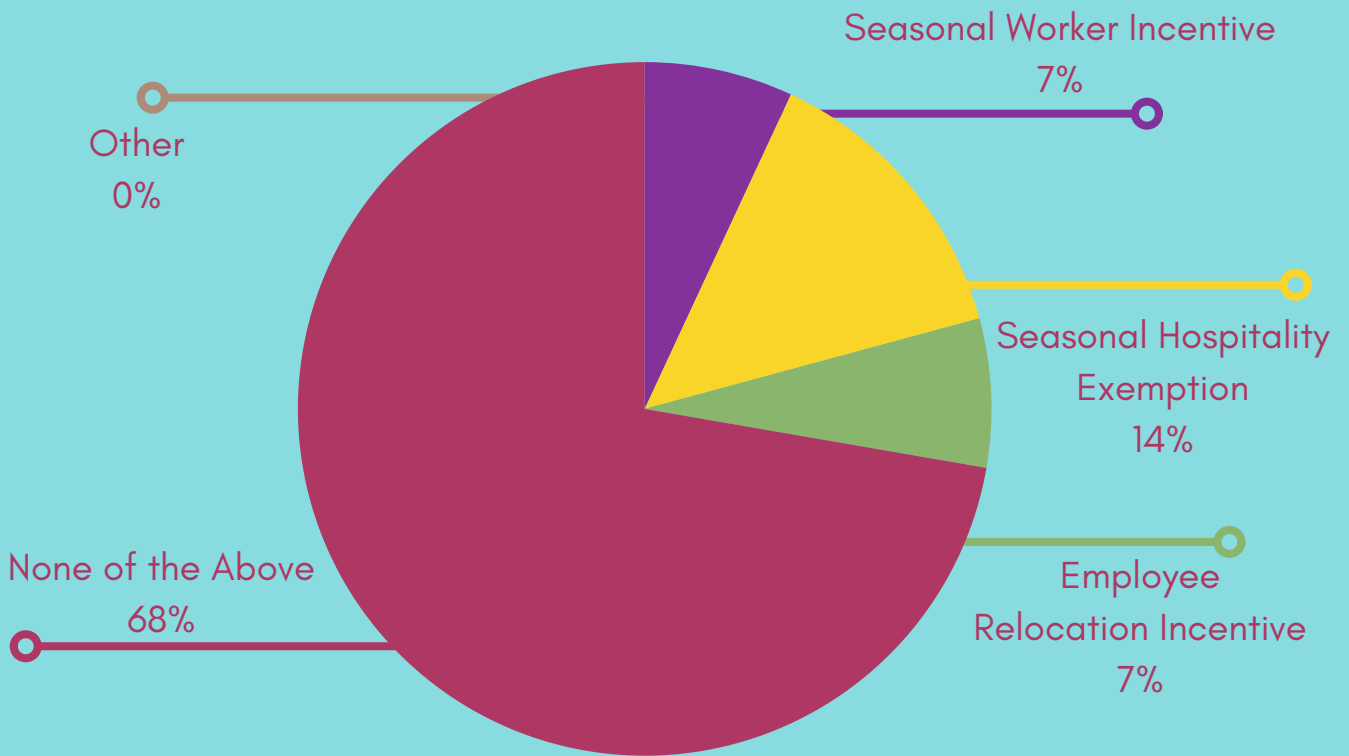
When asked if the organisation would be interested in taking part in an on-Island tourism and hospitality recruitment campaign



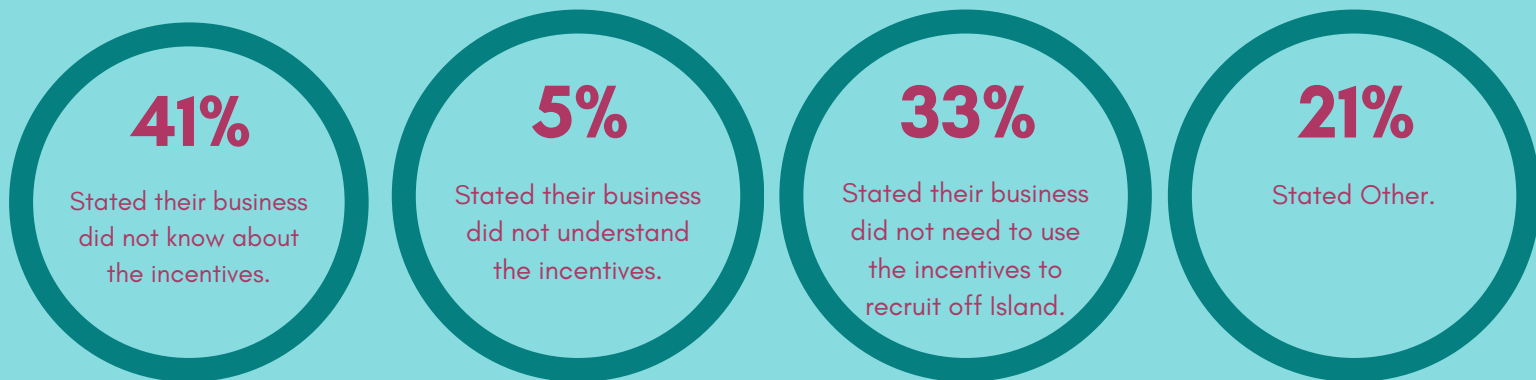
Recruitment methods used to attract new staff members



Recruitment incentives used by organisations



For those that did not use any of the exemptions, they were asked why:



When asked if the organisation has been affected by the closure of the Seasonal Worker Migrant Visa

